

Job Title: Systems Engineer Level 1-3

Department: Information Technology

Supervisor: Director of Technology Engineering

Lane Placement: ESP Lane 13, 14, 15

Schedule: 8 hrs / 242 days Evaluation Group: JCES 3

FLSA Classification: Non - Exempt

# **JOB DESCRIPTION**

Under the supervision of the Director of Technology Engineering and the Director of Information Technology, the Systems Engineer is responsible for the overall design, implementation, management, security and maintenance of core servers throughout the District. Designs and supports server systems and supporting software. Provides support for day-to-day operation of Open and Active Directory integrated networks. Create packages for software distribution and train technical staff on deployment methods. Ensure compliance of servers and workstations in accordance with Information Technology guidelines. Write test plans, integration plans, and guides for technologies and services being deployed. Participate in all aspects of planning for new network hosted systems and services, analyzes impact on existing resources and develops technical recommendations for future growth and development. Manage, maintain, and upgrade enterprise-level servers, with distinguishing key emphasis on Microsoft, Apple, Linux, UNIX technologies: Server OS, Directory structure, Group Policy maintenance, email servers., participates in making key decisions in relation to updating network operating systems, virus protection, new technology deployment, and maintaining existing District servers. Works with IT support staff throughout the District to assist in supporting enterprise systems.

#### **ESSENTIAL FUNCTIONS**

- Under the supervision of the Director of Technology Engineering, and the guidance of the *Systems Engineer Team Lead*, the *Systems Engineer* deploys district servers and hosted services.
- Serves as a technical resource for planning network design; evaluating new hardware and software for completeness and compatibility with existing systems and recommends systems for purchase.
- Recommend operational and procedural changes in relation to core servers.
- Works as a member of the team that is responsible for server administration and deployment.
- Coordinates activities of designated project to ensure that goals or objectives of project are accomplished within prescribed time frame and funding parameters.
- Trains network users and technical staff to use the deployment tools and perform user, group management, and GPO administration.
- Distributes applications to users through Microsoft Active Directory Administration through a combination of account creation, user rights assignments, group membership engineering, and Group Policy Objects.
- Manage the following: Server application hosting/distribution; server deployment; server-hosted workstation OS deployment; centralized anti-virus management/deployment; WSUS, DFS, WINS, DHCP, DNS, Windows Server OS management and performance tuning, Exchange Email management and performance tuning; Windows workstation OS, SMS, application distribution via Terminal Services, IIS management.
- Perform backups of core systems and Active Directory structure and recommend technology and procedures for fault tolerance.

- Maintain project documentation regarding network hardware and software installation and maintenance.
- Develop scripts to perform account creation and Directory management tasks.
- Setup VMware servers for live environments and testing environments.
- Effectively communicates through written and oral means with end-users, administrators, carriers, vendors and partners in a timely manner.
- Evaluate emerging technologies; identify and procure hardware, software, and other necessary resources; submit proposals for changes and services to appropriate Information Technology staff.
- Determine key technical tools to enable effective troubleshooting techniques and provides formal and informal training to IT Support team members on all related technical responsibilities and use of such tools.
- Project Manager on projects of various scopes. Utilize project management skills including but not limited to scope, resource and time management.
- May be required to perform other system administration including, but not limited to: Unix, Windows and Apple servers and desktops, Web servers, SAN's, NAS's, and supportive network infrastructures.
- Design, test, implement, and maintain servers: hardening of systems, setup protection from viruses and exploits, monitor performance, and intrusion detection of core servers in data center and at distributed locations District wide.
- Assists in establishment of plans for disaster recovery in relation to core servers to ensure consistent availability of services at all times, and response procedures to critical situations.
- Act as a back-up to other Systems Administrator responsibilities as needed to support the enterprise in all aspects.
- Predictable and reliable attendance.

During times of state or district emergency, all employees may be required to perform additional duties that are not required on a normal basis in support of educational and operational priorities. e.g. Performs general cleaning and sanitizing of work areas, provides remote assistance to students and staff, and any other reasonable duty as needed.

#### NON-ESSENTIAL FUNCTIONS

- Other duties as assigned.
  - This description should not be construed to contain every function/responsibility that may be required to be performed by an employee assigned to this position.
  - To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.
  - The requirements listed below are representative of the education, knowledge and experience requirements; the machines, tools and equipment used; background; and any licenses or certifications required.
  - Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions
    of this position.

### **QUALIFICATION REQUIREMENTS**

- Incumbent must be fingerprinted and clear a criminal backgrounds check.
- Requires understanding of core concepts of network infrastructure architecture.
- Certifications in Microsoft, Apple, and I.T. security preferred: e.g. MCSA, MCSE, ACTC, RHCE, CISSP, etc.
- Must have demonstrated competence in Open and Active Directory Administration: account creation, user rights assignments, group membership engineering, Group Policy Object Management, LDAP, and Distribution.
- Requires demonstrated competency in UNIX command-line administration.

- Requires administration experience in an enterprise environment in the following areas: Application
  / Operating System experience; Symantec and McAfee anti-virus, WSUS, DFS, WINS, DHCP,
  DNS, Windows, UNIX, and Apple Server OS, Exchange Email, Windows and Apple workstation
  OS, SMS, IIS, Apache.
- Must be experienced with a variety of tools to deploy and manage a large network of servers and workstations on Windows, Apple, Linux, and UNIX operating systems.
- May be required to give presentations on highly technical subjects related to systems administration processes and concepts.
- Requires a valid Utah driver license.
- Lane is determined through education, certification and experience.
  - o Lane 13 requires:
    - Two (2) years of prior job-related work experience with demonstrated competence in the administration of technology systems listed above.
  - o Lane 14 requires:
    - Four (4) years equivalent experience.
  - o Lane 15 requires:
    - Six (6) years equivalent experience with at least one (1) pre-approved certification.

NOTE: The Administration reserves the right to require specific training for this position. However, depending upon the type and quality of prior work experience and availability of formal training programs, some exchanges can be made between training and experience.

## PHYSICAL REQUIREMENTS---Not limited to the following:

- Physical ability to perform the essential functions listed above with or without reasonable accommodation.
- Requires the ability to lift a minimum of twenty-five (25) pounds.
- Possess the physical, mental, and emotional stability to work under stressful conditions, including but not limited to: deadlines, contract requirements, inspection requirements, and interaction with critical personnel.

Note: This list of essential and marginal functions and of physical requirements is not exhaustive and may be supplemented

All employees are required to participate in the District evaluation process.

It is the employee's responsibility to review and adhere to all district policies and procedures.

This information may be reviewed at www.canyonsdistrict.org

ADA	HR	Effective date:	6/9/2020